



U.S. Consumer Product Safety Commission – Fast Track Recall

Recall Date: May 23, 2018

Recall Number: 18-165

Kohler Recalls Automatic Transfer Switches for Kohler Generators Due to Fire Hazard

Recall Summary

Name of Product: Kohler 100-amp service-entrance automatic transfer switches

Hazard: The transfer switch can fail and overheat, posing a fire hazard.

Remedy: Repair

Consumers should immediately contact an authorized Kohler service representative or Kohler directly to schedule a free repair.

Consumer Contact:

Kohler at 800-892-7709 from 7:30 a.m. to 5 p.m. CT Monday through Friday, email at generator.feedback@kohler.com or online at www.kohlergenerators.com and click on “Voluntary Recall” for more information.

Recall Details

Units: About 6,600

Description:

This recall involves Kohler 100-amp service entrance rated automatic transfer switches used with Kohler brand residential and commercial generators. “Kohler” is printed on the outside panel. Model number RXT-JFNC 100ASE and the serial number are printed on a nameplate located on the inside cover of the unit.

Incidents/Injuries: None reported

Sold At: Authorized Kohler distributors and dealers nationwide from February 2012 through January 2018 for about \$530.

Importer: Kohler Power Systems, of Kohler, Wis.

Distributor: Kohler Power Systems, of Kohler, Wis.

Manufacturer: Kohler Power Systems, of Kohler, Wis.

Manufactured in: United States

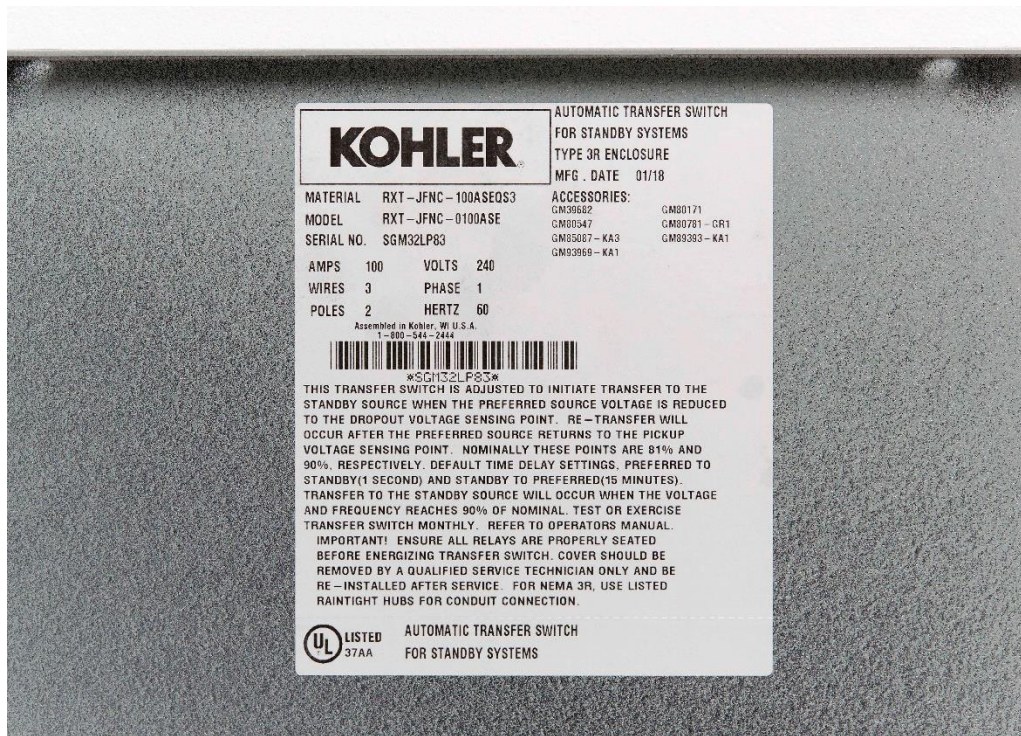
Photos



Recalled Kohler Automatic Transfer Switch - Outside cover



Recalled Kohler Automatic Transfer Switch - Inside cover



Recalled Kohler Automatic Transfer Switch - Nameplate, with model and serial number



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800